

Client Feedback

Project: Petersfield Technical Transport Study 2018

Hampshire Services project manager: Nicola Waight

Your name and job title: Steve Field and Neil Hitch, Petersfield Town Council

Date of review: _____

Please score the following indicators between 1 and 10 (where 1 is lowest and 10 is highest satisfaction) and add any additional comments:

1. Our understanding of your requirements
2. Our communication with you
3. Quality of finished work
4. Meeting the agreed timescale
5. Ease of billing and contractual arrangements
6. Value for money
7. Overall satisfaction



Hampshire Services,

The Castle, Winchester,

Hampshire SO23 8UJ

Please answer yes or no to these questions:

8. Would you use Hampshire Services again?

9. Would you recommend Hampshire Services to others?

10. Can we quote your comments and name in our promotional materials and bids?

Lastly, any other comments or suggestions:

Thank you. We will use your answers to monitor and improve our service, in accordance with data protection legislation.